



Message from the CEO

April 8, 2008

Hosted**Solutions**

Dear Valued Customer,

I am pleased to announce that Hosted Solutions has been acquired by ABRY Partners, a Boston-based Private Equity firm. ABRY Partners is one of the most experienced and successful media and communications focused private equity investment firms in North America. Since 1989, ABRY has completed over \$18.0 billion of private equity and mezzanine investments, representing investments in more than 450 companies.

Simply put, its business as usual at Hosted Solutions, and this acquisition will be seamless to you. I will remain as CEO and both ABRY and I pledge our continued commitment to the success of your business.

The ABRY investment gives us significant strategic options to aggressively grow the business, and will afford you a greater level of comfort, stability and security of being backed by a large private equity firm.

Our commitment remains unchanged - to deliver the best service and customer care in the industry. We believe that this service philosophy differentiates us from our competition. Our mission is to provide you, our customers, with a positively different customer experience and to be recognized as the most agile, responsive provider in the Data Center and IT Outsourcing industry.

Finally, I want to thank you for your loyalty and support. I am humbled by the success of this company and am eternally grateful to all of you who made it possible.

Regards,

Rich Lee

Founder and CEO