



WHO IS: Hosted Solutions*

* VISION

- ▶ Become the premier IT infrastructure provider in the US for businesses of all sizes, enabling them to improve efficiency by delivering an unparalleled level of service.

* MISSION

- ▶ To continuously raise the bar for IT infrastructure solutions by leveraging our deep industry knowledge and proven experience. Deliver unmatched service, quality and system performance for our customers.

* VALUES

▶ INTEGRITY

An uncompromising commitment to trust and integrity is at the heart of everything we do. We are open, honest and direct in our dealings.

▶ CONFIDENCE

As market leaders with proven expertise, we have a quiet confidence in our approach. Our customers are confident too, knowing they have a trusted advisor on their side, a partner with a demonstrated track record and a genuine concern for their business.

▶ ACCOUNTABILITY

Do what we say, say what we do. Communicate clearly. Set realistic expectations. Be accountable for our actions.

▶ INNOVATION

We share a steadfast desire to always improve — with products, process and service. We are insightful and determined, focused on finding ways to improve efficiency and deliver today's best solutions to our customers.

▶ FLEXIBILITY

We're nimble in our approach, quickly responding to changing market conditions and customer needs. Our flexibility allows our customers to be more agile competitors.

▶ COLLABORATION

Together we are stronger. We work closely with internal teams, external partners and customers to make the best use of resources and deliver the highest quality, most effective solutions for our customers.